

Divisione Grafica - Etichette Autoadesive

Sales Srl | Società Benefit
Via Chivasso, 5 - 10098 Rivoli (TO)
Tel.: +39 011 9571000

Divisione Cartotecnica

Via Ferrero, 86 a/b/c 10098 Rivoli (TO)
Tel.: +39 011 9507361

QUALITY AND ENVIRONMENT POLICY

The Management of SALES intends to lead an organisation that is committed to providing high quality design and printing products and services to its customers, while fully respecting the environment in which it operates and recognising that it can make a difference to customers, employees, stakeholders and the environment, by fulfilling its responsibilities through the full sharing of an Integrated Policy, which takes into account the aspects of Quality and the reduction of environmental impacts.

In accordance with the general strategies and objectives for quality and the environment, the Management promotes as Main Objectives

1. Product Quality: SALES is committed to providing products and services that meet customer expectations in terms of quality. To achieve this objective, strict quality controls are implemented throughout the production process, ensuring that all personnel are highly qualified;

2. Environmental Sustainability: SALES recognises the importance of reducing the environmental impacts related to its activities. It is therefore committed to

- monitor and reduce the use of natural resources, control polluting emissions and promote the recycling of materials.
- use sustainable materials, reduce waste and adopt environmentally friendly printing and design practices;
- promote the use of FSC material from controlled forests;
- minimise the environmental impact of new products and/or technologies and activities introduced in the production cycle;
- Manage waste in such a way as to favour recovery and recycling rather than disposal wherever possible;
- improve internal effectiveness and efficiency through the use of the best operating and organisational procedures (best practices) available on the market;
- implement energy and raw material consumption monitoring programmes aimed at identifying potential areas for improvement
- Follow the FSC policy and reference control documentation.

3. Regulatory Compliance: SALES complies with all applicable quality and environmental laws and regulations, maintaining a strict control on regulatory compliance to ensure adherence to legal requirements in both the graphic and paper converting sectors;

4. Staff involvement: The Management actively involves its staff in this commitment with training and awareness programmes, encouraging the sharing of ideas for continuous improvement;

5. Communication and Transparency: The Management considers it fundamental to its integrated quality and environment policy to communicate transparently with customers, suppliers and interested

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parties in general. For this reason, SALES makes its practices public and pays particular attention and sensitivity to the feedback it receives, in order to make continuous improvements;

6. Continuous Improvement: SALES implements proactive actions with the constant aim of improving production practices, both in terms of product quality and environmental sustainability. The Management is highly aware that innovation and the adoption of new technologies are fundamental to achieve these ambitious goals. SALES is committed to measuring the performance of the Quality, Environment and FSC Management System through the analysis of data and information coming back from the company feedback system;

Every year, in the framework of the relevant activities, specific objectives will be defined for the company Management related to the responsibilities held and to the contribution of each one in relation to the company's general objectives.

Rivoli, Jan. 2023

The legal representative

Dr. Domenico Tessera Chiesa